



**THE RITZ-CARLTON**

BAL HARBOUR, MIAMI

# Fact Sheet

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## About

The ocean inspires from nearly every corner of The Ritz-Carlton Bal Harbour, Miami, a coastal sanctuary surrounded by the Atlantic Ocean and Intracoastal Waterway. Whether guests are seeking a quiet retreat from the everyday or looking for a unique destination for their wedding or event, this waterfront resort's surroundings and many amenities sit somewhere between idyllic and perfect.

## Highlights of this Bal Harbour, Miami hotel include:

- Beautiful outdoor heated swimming pool with private cabanas
- Exhale Bal Harbour, a luxury spa offering relaxing and restorative treatments
- Luxury accommodations with inviting amenities and ocean views
- Breathtaking indoor and outdoor wedding and meeting venues, all with water views
- Oceanfront restaurant Artisan Beach House

## Guest Room Features & Amenities

- 95 newly refreshed nonsmoking guest rooms and suites
- Semi-private elevator and personal entrances to all accommodations
- Private terrace overlooking the ocean and Intracoastal Waterway
- Elegant, contemporary décor with mahogany wood, leather accents and custom artwork
- Six-piece bathroom with floor-to-ceiling windows
- Free-standing tub overlooking the ocean
- Oversized shower
- Television embedded in the bathroom mirror
- Asprey bath amenities and plush robe
- In-room massage treatments available
- 42-inch flat-screen television
- CD and DVD players
- Sumptuous bedding
- Suites with fully equipped gourmet kitchen
- Rooms and suite completed a refresh in November 2018, using classic design elements filtered through a contemporary lens, bringing the colors of the ocean inside.

## Property Features & Amenities

- 10,000-square-foot waterfront Exhale Bal Harbour spa and fitness studio
- Fitness Center with state-of-the-art cardiovascular and strength-training equipment, personal training, and group exercise classes.
- Two Tesla charging stations
- Vi tap high performance water dispensers
- Two restaurants, including upscale dining and casually chic poolside alfresco dining
- European-edged outdoor heated swimming pool with pool attendants from 11 a.m. to 5 p.m.
- Luxury pool-side cabanas with private plunge hot tub include a bottle of sparkling wine, water and a personal server available for rent: 9 a.m. – 6 p.m., starting at \$350 per day
- Direct beach access with beach lounge chairs and beds and umbrellas
- \$3.5 million art collection featuring 400 artworks, including paintings, photography and sculpture
- In suite dining, 6 a.m.-2 a.m.
- Valet parking available: Daily \$15 USD; Overnight \$32 USD; Exhale validation: \$5 USD
- Limousine services available upon request
- Couture Concierge and personal shopper available upon request
- Located nearby to the legendary Bal Harbour Shops, featuring the area's top restaurants, luxury shopping and people watching

## Children and Teen Amenities

The resort features daily recreational activities on the beach or at the pool at 1:00, 2:00 and 3:00 pm. See Guest Services for a daily schedule of events. In addition to our daily activities program, the resort also offers:

- Gaming system and video game library
- Children's movie and book libraries
- Toys and board games
- Sand dune play area
- Water sports (available upon request)

## Location

From art to adventure, Bal Harbour enchants. Beautiful beaches, fast-paced nightlife and celebrity restaurants; nearby downtown Miami offers all of this and so much more. Located in the prestigious Bal Harbour Village, The Ritz-Carlton Bal Harbour, Miami — one of the premier Miami Beach oceanfront hotels — is a serene escape from the hustle and bustle of Miami and introduces guests to the city's less familiar sights while making it easy to explore longtime favorites.

- 15 minutes away from the vibrant streets of South Beach
- 20 minutes from the towering skyscrapers of Downtown Miami
- Adjacent to the designer Bal Harbour Shops
- 30 minutes from Miami International Airport, 35 minutes from Ft. Lauderdale Airport, 35 minutes from Port Miami

## Meeting and Event Space Details

- 10,000 square feet of indoor and outdoor event space
- Event spaces to accommodate 12 to 250 guests
- All event spaces feature water views, outdoor access and terraces
- Innovative catering
- Conference Concierge
- Dedicated meeting services, including audiovisual and technology technicians
- 24-hour full-service business center
- Complimentary Wi-Fi in all guest rooms and public areas
- Airport and group transfers

## Exhale Bal Harbour Spa and Fitness Studio

Reflecting the peaceful nature of water and the soothing tones and textures of the beach, Exhale Bal Harbour is a resort and spa that offers an exclusive sanctuary overlooking the Intracoastal Waterway. The 10,000-square-foot waterfront spa and fitness boutique engages all of the senses with wellbeing treatments that relax, restore and rejuvenate. Guests can enjoy breathtaking ocean views from private treatment suites, each designed as meditative spaces with natural and soothing soundtracks of crashing waves and rustling palms. Exhale also features a couples' suite; men's and women's relaxation areas with sauna, steam room and changing facilities; a mind body gym, wellbeing boutique and a dedicated area for nail treatments. Exhale is also one of the top Miami spa resorts to offer a full suite of award-winning fitness classes – including Barre, Cardio, Yoga, and HIIT classes. [www.exhale.com](http://www.exhale.com)

## Dining

- **Artisan Beach House** At the intersection of the Atlantic Ocean and the Intracoastal, Artisan Beach House celebrates centuries of fishing tradition by offering guests the freshest seafood, prepared using techniques from around the globe, always with fresh, seasonal produce. Boasting sweeping views of the water, Artisan Beach House offers the perfect setting for beachside dining with both indoor and outdoor seating. The restaurant also features the Private Dining Room, ideal for weddings, special occasions, corporate parties, private dining and more. Hours: Breakfast: 7 a.m. – 11:30 a.m.; Lunch: 11:30 a.m. – 3 p.m.; Dinner: 5 p.m. – 10 p.m.; Sunset Lounge: 4 p.m. – 11 p.m.
- **Water's Edge** Alfresco dining is available at Water's Edge, presenting poolside lunch from late morning to afternoon and all-day beverage service year-round. The menu features a variety of seasonal favorites and signature cocktails. Kids menu available for family dining, along with personal luxury pool cabana service. Daily pool and beach service 11 a.m. to 6 p.m.
- **Sunday Brunch at Artisan Beach House** Enjoy panoramic views of the Atlantic Ocean while savoring a unique brunch. Guests are treated to a bountiful brunch buffet including sushi and a raw bar, as well as cold pressed juices and refreshing craft cocktails. Every Sunday from 12 p.m. to 3:30 p.m.
- **In Suite Dining** available daily, 6:30 a.m. – 2 a.m.

## Property Experiences

### Private Cabana and Beach Bed Packages

Spend an intimate day on the beach or enjoy coastal and seaside views from one of our poolside luxury cabanas that come with assorted refreshments, bottled water and a personal concierge. Beach beds start at \$120 USD; Lounge Cabana starts at \$250 USD; Luxury Cabana with hot tub starts at \$350 USD.

### Daily Tea Ceremony

Every day at 3:05 p.m. (Miami's traditional cafecito hour,) guests are welcome to take a moment of calm to experience our signature herbal tea blend, Sanctuary Blend, with a tea ceremony in the lobby. Comprised of flowers and herbs that promote calm and relaxation (passion flowers, chamomile, lavender seeds and rose petals), guests can begin to immerse into the coastal sanctuary of Bal Harbour. Daily at 3:05 p.m., complimentary.

### Signature Bath Experience

Unwind with the resort's one-of-a-kind signature bath experience, where a warm lavender bath awaits in our free standing deep soaking tubs, to top off the evening in complete relaxation and harmonizing Zen. \$50, reservation required. Reserve with guest relations by dialing "0" from your guest room phone, or (305) 455-5400.

### Guided Meditation Series

Guests are invited to begin the day fully relaxed and immersed in this coastal sanctuary, with a 30-minute complimentary guided meditation session. Time and location varies; no reservation required.

### "Unscripted Bal Harbour" Museum Access Pass

A public art initiative by the City of Bal Harbour, the "Unscripted Bal Harbour" program provides free admission to the area's top museums and the most celebrated private collections in South Florida, including: Bass Museum of Art; Pérez Art Museum Miami (PAMM); Museum Of Contemporary Art (MOCA); The Wolfsonian-FIU; Cisneros Fontanals Art Foundation (CIFO); Rubell Family Collection; De La Cruz Contemporary Art Space; The Margulies Collection at The Warehouse; Institute of Contemporary Art, Miami (ICA); MDC Museum of Art + Design; The Patricia and Phillip Frost Museum of Science; Vizcaya Museum & Gardens; Fairchild Tropical Botanical Garden; NSU Art Museum Fort Lauderdale. Visit the Concierge desk for more information. The "Unscripted Bal Harbour" museum pass is valid for up to two admissions. Passes are complimentary for guests of The Ritz-Carlton, Bal Harbour. Guests are also welcome to explore the rotating art exhibit on the Bal Harbour Beach Path.

### Accessibility

- Main entrance
- Registration desk
- Accessible guest rooms have a 32 inch wide opening
- Route to accessible guest rooms is accessible
- Restaurants and lounges

- Meeting spaces
- Pool entrances
- Spa entrance
- Fitness center entrance
- Business center entrance
- Self-operating lifts or sloped entry
- Pathway to registration desk
- Service animals allowed for persons with disabilities

### Hotel Policies

- Early check-in and/or check-out requests are subject to room availability, and additional charges may apply
- Overnight parking \$32 per night

### Cancellation

- Cancellation policy: Guests must cancel at least 7 days in advance of their reservation or they will receive a two-night penalty. Special event cancellation and deposit policies may vary by event.

### Pets

- Pets weighing less than 35 pounds are welcome at our luxury hotel in South Beach Miami, however a \$250 non-refundable pet fee applies.

### Resort Fee

The Ritz-Carlton, Bal Harbour implements a \$35 USD per room, per night resort fee. Services and amenities included in the fee are:

- Complimentary wireless Internet access
- Beach chairs and umbrellas
- Beach activities and games
- Use of hotel bicycles
- Use of Press Reader App providing access to 2700 international newspapers and magazines
- 24-hour access to fitness center
- Bottled water in guest rooms
- Unlimited local calls

### Nearby Shopping

- **Bal Harbour Shops** is an upscale, open-air shopping mall in Bal Harbour, known internationally for its luxury retail.

- **The Design District:** Miami's newest shopping hub, home to more than 130 galleries, antique dealers, eateries, bars and designer shops.

### Address

10295 Collins Avenue, Bal Harbour, Florida 33154 USA

Phone: (305) 455-5400

### Reservations

(305) 455-5400

### Web and Social Media

Website: [www.ritzcarlton.com/balbour](http://www.ritzcarlton.com/balbour)

Facebook [@ritzcarltonbalharbour](https://www.facebook.com/ritzcarltonbalharbour)

Twitter [@ritzcarlton](https://twitter.com/ritzcarlton)

Instagram [@ritzcarltonbalharbour](https://www.instagram.com/ritzcarltonbalharbour)

Pinterest [@ritzcarlton](https://www.pinterest.com/ritzcarlton)

Hashtags #RCMemories #BalHarbour

### Awards + Accolades

- U.S News & World Report 2018 – Best Miami Beach Resorts, Best Miami Beach Hotels, Best Florida Hotels, Marriott Group Hotels and Ritz-Carlton Hotels & Resorts
- Forbes Travel Guide 2018 Star Awards - Four Star Rating Award
- AAA Four Diamond Award – January 2018

### Hotel Managers



**Sase Gjorsovski**  
General Manager  
2015-present