





THE RITZ-CARLTON

HOTEL DE LA PAIX, GENEVA

LA VALLÉE SPA AT THE RITZ-CARLTON HOTEL DE LA PAIX, GENEVA
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LA VALLÉE SPA SUITES: A CELESTIAL SANCTUARY IN GENEVA

Gracefully located between the majestic Alps and the serene shores of Lake Geneva, in the heart of the legendary city of Geneva, the La Vallée SPA Suites at The-Ritz Carlton Hotel de la Paix offer a refined wellness and beauty sanctuary where the nobility of Swiss nature meets the precision of timeless beauty, the energy and generosity of the universe.

Inspired by the wonders of the cosmos and the power of nature, our wellness experiences transcend mere relaxation and deeply transformative journeys. Every treatment is purposefully designed with a focus on results, designed to restore harmony between body, mind and spirit. Using the finest natural Swiss ingredients and expert know-how, our attentive Beauty Experts deliver uniquely effective face and body treatments as well as express beauty services to suit your needs and the time you have available.

The La Vallée SPA Suites, at The Ritz-Carlton Hotel de la Paix Geneva, an intimate Spa Suite sanctuary, offers the perfect combination of beauty and wellness rituals, ensuring that every guest enjoys the true essence of the La Vallée SPA experience.



TRAVEL TO ANOTHER DI-MENSION OF WELLNESS

Experience transcendent face and body rituals inspired by the cosmos universe and the strength of the earth, designed to nourish our bodies and carry each guest through a truly calming transformation.

A personalized wellness journey focusing on individual needs, using precious and rich formulations to enhance each unique renewal process.

Embrace the art of transformation and elevated spirit through our celestial Wellness Rituals.





WELLNESS RITUALS

STAR GAZING 150 minutes- CHF 490

Bliss in a moment of stillness as you enjoy the warmth of the private hammam. A renewing Perfect Body Smoother ritual will leave your skin smooth and soft, followed by a 60 minute Energy and Vitality Body Massage, using the La Vallée Boost Vitality Oil to awaken energy from within.

FLOW & GLOW PERFECTION

90 minutes- CHF 410

Smooth, replenish and rejuvenate the skin of the body and face. In the hammam, immerse yourself in a serene moment of relaxation, enjoying the benefits of steam and warmth to detoxify and hydrate your skin. Experience a luxurious hydrating Pink Clay Body Mask, followed by a Nourishing Body Balm application and a 30 minute Caviar Collagen facial to plump and renew your complexion. This treatment will leave you looking and feeling radiant from head to toe.

COSMIC TRANQUILITY

150 minutes- CHF 490

Embrace the opportunity to disconnect from the daily rush and reconnect with the stellar energy of the Cosmos. Begin your journey with the innovative Welnamis where you will experience a harmonious feeling of hydrotherapy and gentle vibrational massage, promoting deep relaxation. Throughout the 90 minute deep tissue massage, synchronized movements align with the universe's rhythm, dissolving tension and enhancing circulation. The device's vibrations guide you into a profound state of balance and serenity. Conclude your experience with a 30 minute rejuvenating facial, leaving you radiant and harmoniously attuned to celestial energies.

STELLAR RADIANCE RITUAL

120 minutes- CHF 520

Indulge in a luxurious journey of skin rejuvenation with our Deluxe Full Body Ritual, designed to replenish, revitalize and maintain optimal moisture. Experience a gentle exfoliation, hydrating Pink Clay Body Mask, complemented by a rich Nourishing Balm application. This opulent treatment features a luxurious Caviar collagen-boosting face refresher, specialized face care to plump and renew your skin, enhanced by our exquisite 24kt Pure Gold Eye Mask application for a radiant and golden finish. Immerse yourself in an experience that embodies grace and the essence of stellar beauty, leaving you radiant and renewed.

CELESTIAL CONNECTION TIME FOR TWO

150 minutes- CHF 760

Designed to make shared moments truly extraordinary, this wellness experience begins with a tranquil escape in the hammam, where warm steam envelops you, melting away stress and preparing your body for ultimate relaxation. Next, indulge in a soothing 90 minute massage using warmed volcanic stones and expert hands to ease muscle tension and restore inner calm. Complete with a 30 minute Caviar Collagen facial, plumping and renewing your skin, leaving you both feeling refreshed, radiant and deeply connected.



MASSAGE RITUALS

Take a moment for yourself and ease into a feeling of well-being as you unwind and feel your tension melt away with one of our transcending body massage rituals. Tailored to your desires and needs, our rituals will revitalize, invigorate, detoxify, de-stress, rejuvenate, relax and balance both body and mind.

For an elevated experience, choose to have your massage performed on the Welnamis bed, enhancing the benefits with gentle vibrational therapy and sound waves. This innovative technology promotes deeper relaxation, improves circulation and aligns with body and mind with a soothing rhythmic flow, providing an even greater sense of balance and tranquility. Whatever you need to bring about harmony and balance.

THE SLEEP ENHANCING SERENITY MASSAGE 60 or 90 minutes - CHF 230 CHF 310

The Sleep Enhancing Serenity Massage allows optimal relaxation of the body and mind. It has been specially designed to promote sleep and renew your energy.

Optional: Massage performed on Welnamis massage bed to enhance the result and experience.

ENERGY & VITALITY MASSAGE 60 or 90 minutes - CHF 230 CHF 310

Combining Swiss natural plant extracts and essential oils with the ultimate invigorating massage, tailored to your specific needs, this massage aims to rejuvenate and improve the physical and emotional health of your body and lift your spirits.

Optional: Massage performed on Welnamis massage bed to enhance the result and experience.

DEEP TISSUE MASSAGE 60 or 90 minutes - CHF 250 CHF 330

Specifically designed to support and enhance the performance, recovery and relaxation of those who are engaging in regular or new activities, to ensure the impact has a positive effect on the body.

Optional: Massage performed on Welnamis massage bed to enhance the result and experience.



RENEWING BODY RITUALS

Our targeted body treatments are entirely tailored to the individual needs using exceptional products and advanced techniques. Designed to firm, tone and sculpt the body to achieve a harmonious silhouette.

SUPREME BODY MASK SMOOTHER

90 minutes - CHF 330

The Supreme Body Mask Smoother ritual remineralizes and rejuvenates, helping to eliminate toxins and stimulate cell renewal. A specific drainage massage is performed to promote circulation and prepare the skin for optimal absorption. La Vallée's Pink Clay Body Mask is then applied, nourishing the skin while its rejuvenating properties take effect. A renewing exfoliation, enriched with pumice extract and apricot powder, will smooth the skin's surface. Finally, enjoy a 30 minute massage with the Body Nourishing Balm, leaving your skin looking and feeling nourished, revitalized, and smooth.

LA VALLÉE REGENERATING & FIRMING EXPERIENCE

The La Vallée Regenerating and Firming Experience ritual has been designed to target cell regeneration and enhance skin firmness. This treatment combines specialized drainage techniques, lifting and toning movements, and anti-cellulite methods to improve overall skin quality. The powerful combination of techniques stimulates deep tissue renewal, boosting firmness and elasticity while promoting effective cell regeneration. The result is smoother, more toned skin that feels revitalized and deeply firmed, correcting any loss of vitality and restoring a youthful, sculpted appearance.

CELLULITE AND MID-LINE SMOOTHER 60 minutes - CHF 245

The Cellulite and Mid-Line Smoother ritual concentrates on the stomach and legs. An exfoliation will renew the skin, before a detoxifying massage boosts the lymphatic system, helping to eliminate stored toxins. This ritual will help to drain, firm, refine and re-sculpt, improving the appearance of the skin.



FACIAL RITUALS

La Vallée SPA's rejuvenating facial rituals are inspired by the pristine beauty of the Swiss nature, where the valley serves as a sanctuary for renewal, enriched by glacial waters that nourish the soil, allowing botanical wonders to flourish like no other. Each facial ritual begins with a comprehensive skin analysis, ensuring a bespoke treatment tailored to your unique needs and desired outcome. Our innovative rituals seamlessly combine exceptional products with La Vallée's advanced techniques, delivering results-oriented treatments that rejuvenate and transform the skin, offering timeless beauty and a radiant glow.

SUPREME ANTI-AGING STX

90 minutes - CHF 360

An exquisite treatment designed to elevate your skin's vitality, this facial harnesses the power of STX stem cells to refine texture, lift and restore, leaving your complexion flawlessly radiant and rejuvenated. The experience and results are elevated with a luxurious double masking technique, featuring an alginate mask that enhances hydration and soothes the skin, ensuring a supreme glow.

PRESTIGE CAVIAR COLLAGEN

90 minutes - CHF 380

A luxurious facial treatment designed to heal and repair sun- and wind-damaged skin, this revitalization experience lifts and fills contours while firming the complexion. Enhanced with a double masking technique, the treatment features an alginate mask that deeply hydrates and nourishes, delivering an exquisite boost of radiance and vitality.

CELESTIAL GLOW BRIGHTENING RITUAL

90 minutes - CHF 360

An exquisite brightening facial, designed to unveil a luminous and unified complexion. This indulgent treatment evens skin tone while enhancing radiance, featuring a double masking ritual with a deeply hydrating alginate mask. The result is a flawless unified glow, leaving the skin immersed in luxurious glow and youthful complexion.

PREVENTIVE AGE-DEFYING RITUAL 60 minutes - CHF 245

An age-defying preventive facial designed to deliver a powerful antioxidant boost that refreshes and revitalizes the skin. This rejuvenating treatment oxygenates and detoxifies, effectively preventing cellular damage while promoting a radiant youthful complexion. Enhanced by advanced techniques, it ensures your skin emerges beautifully luminous and vibrant, reflecting timeless vitality.

GRACE & GLOW 90 minutes - CHF 450

Discover the art of facial rejuvenation with Grace & Glow, a luxurious 90-minute ritual designed to sculpt, revitalise, and illuminate your complexion. A transformative experience uniting the most exclusive treatments in one indulgent session. It stimulates collagen production, enhances circulation, and promotes lymphatic drainage to reveal radiant skin that gracefully glows with renewed vitality, a lifted contour, and a visibly toned, redefined appearance perfected with the radiance of a 24kt pure gold face mask. An exclusive ritual for those who seek visible results and refined, timeless beauty.



FACIAL RITUALS

REPAIR – ULTRA CALMING HYDRATION RITUAL 60 minutes - CHF 245

This ultra-calming facial treatment is expertly designed to soothe and restore skin compromised by environmental stressors. Enriched with powerful calming ingredients, it deeply hydrates and nourishes, making it also an ideal choice for post-aesthetic procedures. This luxurious facial not only soothes irritation and redness but also restores the skin's natural barrier, ensuring a rejuvenated appearance. Experience a gentle touch that envelops your skin in tranquility, leaving your skin refreshed and radiant.

CLARITY – DEEP PURIFYING RITUAL 60 minutes - CHF 245

Experience the ultimate in skin detoxification with this purifying facial designed to gently cleanse, calm and restore clarity to your complexion. This deeply refreshing treatment draws out impurities while soothing and balancing the skin, leaving it refined and radiant. Perfect for those seeking pure, crystal-clear radiance, this ritual restores clarity and unveils a flawless refined complexion.

MENS – TIME OUT 60 minutes - CHF 245

A revitalizing treatment crafted exclusively for men's skin, this tailored facial deeply cleanses, restores and refreshes. Expertly designed to soothe, hydrate and nourish, it leaves the complexion balanced, calm and impeccably renewed.



WELNAMIS TREATMENT WAVES OF WELLNESS FOR MIND & BODY

EXPERIENCE DEEP RELAXATION AT LA VALLÉE SPA SUITES, THE RITZ-CARLTON GENEVA

Introducing the **Welnamis Treatment**, a revolutionary **Binaural Acoustic & Dynamic Stimulation** therapy designed to guide the mind into deep relaxation. This computercontrolled acoustic and vibrational therapy trains the brain to unwind, allowing even the busiest minds to experience profound calmness in just one session.

By combining specific vibrations and binaural audio frequencies, Welnamis mimics the effects of meditation, slowing mental activity and targeting the body's energy centers (chakras) through precise vibrational frequencies.

At the heart of this treatment is **Quantum Harmonic audio therapy**, a multi-layered program delivered through stereo headphones. This therapy reduces symptoms of stress and enhances mental resilience. Welnamis can be used as a **standalone treatment** or combined with other therapies, requiring no therapist for a fully self-guided experience.

Benefits of the 22-Minute Welnamis Treatment:

- Reduces inflammation
- Enhances mood and alleviates stress
- Improves sleep quality and duration
- Eases jet lag
- Promotes deep relaxation and power napping
- Boosts concentration and mental clarity

Discover a new level of relaxation with Welnamis at La Vallée SPA Suites, The Ritz-Carlton Geneva—where innovation meets tranquility.

1 session - CHF 100 5 sessions - CHF 400

Add on to your Face or Body treatment (no extra time commitment) - CHF 40



EXPRESS RITUALS

If you are tight for time, why not try one of our concentrated Express Rituals.

STRESS RELIEF

30 minutes - CHF 130

Back, neck and shoulder massage.

FOOT REFLEXOLOGY

30 minutes - CHF 130

Specific reflex pressure points are massaged to stimulate the body's healing process and bring about homeostasis.

GLOW & GO FACIAL

30 minutes - CHF 160

A tight for time illuminating facial, tailored to your skin's requirements.

BODY SMOOTHER

30 minutes - CHF 130

Exfoliation of the body using Pink Clay Body Mask.



DELIGHT IN EXTENDED PAMPERING

Indulge in extended pampering for an exquisite luxurious escape.



SERENE TOUCH MASSAGE FOR HANDS, FEET OR SCALP

15 minutes - CHF 50

EYE SEA ESSENCE REVITALISER

15 minutes - CHF 40

A concentrated infusion of sea minerals to refresh and brighten the delicate eye area, leaving you with a renewed, wide-awake gaze.

SEA ESSENCE FACIAL MASK

15 minutes - CHF 50

Experience the rejuvenating power of sea minerals with this revitalizing mask, designed to restore radiance and nourish your complexion for a luminous, refreshed glow.

SEA ESSENCE MASK NECK & DECOLLETAGE MASK

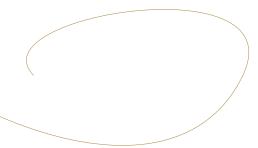
15 minutes - CHF 60

Enhance the elegance of your neckline and décolletage with a luxurious treatment enriched with sea minerals, deeply nourishing and rejuvenating for a beautifully radiant finish.



TREATMENT ENHANCEMENTS

Elevate your transformational experience by adding an Enhancement to your face or body ritual, according to your particular skin care need.



FOR THE BODY

THERMAL BLISS - SOOTHING WARM VOLCANIC STONES - CHF 40

The perfect addition to any massage; indulge in the soothing embrace of warm volcanic stones to help melt away tension.

LA VALLÉE'S NOURISHING BALM MASSAGE EXPERIENCE UPGRADE - CHF 40

Elevate your experience by substituting your massage oil for La Vallée's Nourishing Balm.

VELVET TOUCH EXFOLIATION - Hands or Feet CHF 20, Hands & Feet CHF 40

Treat yourself to either a hands or feet renewing enhancement, where the traditional massage gives way to a luxurious exfoliation, helping to banish dryness, refine skin texture and leave your hands or feet silky smooth. No extra time is added to the length of the treatment.

VWELNAMIS EXPERIENCE - CELESTIAL HARMONY - CHF 40

Enhance your treatment with soothing acoustic frequencies and gentle vibrations, designed to restore balance, induce deep relaxation, and elevate your body and mind to a state of absolute well-being.

FOR THE FACE

24KT GOLD FACE MASK - CHF 100

An opulent 24kt Gold Mask, immersing your skin in luxury and unveiling a radiant, rejuvenated glow.

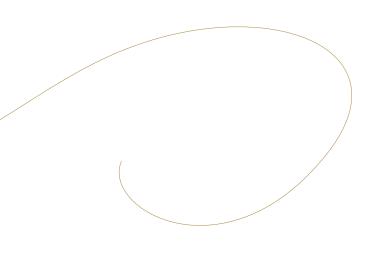
REGENERATING COLLAGEN FACE MASK - CHF 40

Revitalise your skin with our Regenerating Collagen Face Mask delivering a surge of hydration, plumping out wrinkles and evening skin tone. Elevate your treatment experience with this transformative enhancement for a radiant, youthful complexion.

CRYO REJUVENATION BOOST - CHF 40

Experience the transformative rejuvenation of cold therapy to instantly reduce puffiness, promote an even skin tone and maximise the absorption of active skincare ingredients.





FOR THE EYES

24KT GOLD EYE MASKS - CHF 50

Indulge in the epitome of eye care with 24kt Gold, the most precious treatment devoted to the wellness and beauty of the delicate eye area, ensuring a rejuvenated and radiant eye contour area.

REGENERATING COLLAGEN EYE MASKS - CHF 30

The Regenerating Collagen Eye Mask works to diminish fine lines and revitalize the delicate eye area, leaving you with a refreshed and ageless glow.

24KT GOLD ANTI-AGING DELUXE MASK & COLLAGEN REGENERATING EYE MASK - CHF 80

Give your eyes the ultimate care experience by combining the 24K Gold Anti-Aging Deluxe Mask and the Collagen Regenerating Mask, for a brightened and rejuvenated gaze.

FOR THE LIPS

24KT GOLD ANTI-AGING DELUXE LIP MASK - CHF 50

Treat your lips to a luxurious care with our 24K Gold Anti-Aging Deluxe Lip Mask, designed to plump, intensely hydrate, and reveal soft and enhanced lips.



FEMALE RITUALS HAND CARE

STELLAR BEAUTY SUITE

Embark on a journey to become the best version of yourself at Stellar Beauty Suite, where the clarity of the cosmos meets glamour. Our one-stop beauty suite offers top-to-toe treatments that celebrate the essence of timeless beauty. Indulge in expertly crafted beauty experiences in the heart of Geneva, where our focus on the art of grace and glow offers you an extraordinary escape into beauty.

EXPRESS HAND CARE

30 minutes - CHF 100

Shape and cuticle work

CLASSICAL BEAUTIFUL HANDS MANICURE

60 minutes - CHF 150

Soak, shape, cuticle work, massage

LUXURY COMPLETE HAND CARE

90 minutes - CHF 200

An advanced anti-aging manicure combining luxury and science. This luxurious treatment features precise nail shaping, refined cuticle work, a self-heating exfoliation, and a detoxifying clay masque. Finished with a deeply nourishing massage and a radiant golden mist, it leaves hands visibly rejuvenated, impeccably polished, and runway-ready.

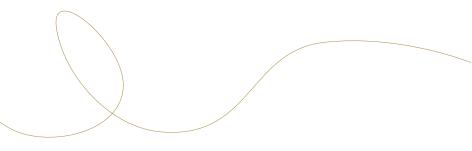
THE FINISHING TOUCH

15 minutes - CHF 20

Application of nail polish only



FOOT CARE



EXPRESS FOOT CARE

30 minutes - CHF 100

Shape and cuticle work

CLASSICAL BEAUTIFUL FEET PEDICURE

60 minutes - CHF 150

Soak, shape, cuticle work and massage

LUXURY COMPLETE FOOT CARE 90 minutes - CHF 200

A high-performance pedicure where advanced care meets refined indulgence. This treatment begins with a rejuvenating cleanse and targeted heel therapy to soften and smooth. Skin is polished with gentle exfoliation and enveloped in a detoxifying, nutrient-rich masque. A soothing soak relieves tension and swelling, while a rich hydration ritual leaves feet visibly plump and radiant. Cuticles are meticulously groomed, nails flawlessly shaped, and a final luminous mist completes the experience. The ultimate expression of elegance for beautifully restored feet.

THE FINISHING TOUCH 15 minutes - CHF 20

Application of nail polish only



FEMALE WAXING RITUALS

Experience smooth perfection with our meticulous Female Waxing Rituals for hairfree, refined finish. For your comfort we use Perron Rigot hot wax.



BROW WAX

15 minutes - CHF 30

NOSTRIL WAX

15 minutes - CHF 30

UPPER LIP WAX

15 minutes - CHF 30

CHIN WAX

15 minutes - CHF 30

LIP AND CHIN WAX

15 minutes - CHF 50

FULL FACE WAX

30 minutes - CHF 60

UNDER ARMS

15 minutes - CHF 45

ARMS - HALF

20 minutes - CHF 50

ARMS - FULL

30 minutes - CHF 60

BIKINI - CLASSIC

30 minutes - CHF 50

BIKINI - BRAZILIAN

30 minutes - CHF 80

BIKINI - TOTAL

45 minutes - CHF 80



BROW SPA BY CHADO

BROW SHAPING

25 minutes

Brow shaping uses precise techniques, combining the meticulous use of wax and tweezers to eliminate hair from the root. This results in a defined and flawlessly smooth brow appearance.

SOS BROW

40 minutes

A deep cleanse and detox treatment for the eyebrows to make them grow faster and make the hair thicker and healthier.

REJUVENATION BROW RITUAL

60 minutes

Indulge in the soothing Rejuvenation Brow Ritual, a massage that not only relaxes the brows and eye muscles but also provides a natural eye lift. Strengthening lashes and brows, the gentle movements aid in reducing and preventing lines and wrinkles, ultimately smoothing the skin; this is especially beneficial for those prone to frequent frowning.

ULTIMATE FLOW AND GO BROWS

120 minutes

Experience fuller, more defined brows and mascara-like lashes 24/7 with the Ultimate Glow and Go Brows. It combines Brow Tinting, Lash Tinting, Brow Lamination and Lash Lift for a perfect day look.

LASH LIFT

60 minutes

Lash Lift is a semi-permanent procedure that enhances the natural curl of your lashes, providing a similar effect to an eyelash curler but with lasting results of 4-6 weeks. Each individual lash is lifted, volumized and curled, creating a captivating gaze. This treatment is ideal for those with straight or downward-pointing lashes, offering a lifted appearance. On the day of the Lash Lift, kindly arrive without any make-up on your lashes.

BROW LAMINATION

60 minutes

Brow lamination is a three-step process designed to give your eyebrows a fuller, thicker and more defined shape for 4-6 weeks. In the first step, the hair is relaxed with a specialized solution, making it more pliable. Next, our experts meticulously set the brows upwards, creating a fluffer appearance. Finally a nourishing solution, to condition the brows and lock them into the desired shape is applied. Throughout the entire Brow Lamination process, our dedicated experts will guide and advise you to achieve the brows you have always dreamed of.



TINTING

Enhance natural beauty with Lash and Brow Tinting to add depth and definition.

LASH TINTING 30 minutes - CHF 70

BROW TINTING
15 minutes - CHF 70

LASH AND BROW TINTING 30 minutes - CHF 100



PERSONALISED MAKE-UP APPLICATION

Allow one of our skilled Beauty Experts to seamlessly apply your daytime or evening make-up, ensuring a professional and polished finish.



QUICK GLOW

30 minutes - CHF 100

Experience a time-efficient, radiant transformation with our 30-minute Quick Glow make-up application.

DAY

60 minutes - CHF 200

Day make-up designed to enhance your natural beauty with a touch of elegance.

EVENING

90 minutes - CHF 300

Get red-carpet ready with evening make-up, expertly applied for a head-turning, sophisticated touch to highlight your beauty.



GENTLEMEN'S GROOMING

Meticulous attention to detail is at the forefront of our range of Gentlemen's services, ensuring a polished and well-groomed appearance from head to toe.



ULTIMATE GENTLEMAN'S MANICURE

50 minutes - CHF 150

Soak, shape, cuticle work and massage. Either a buffed or topcoat finish.

ULTIMATE GENTLEMAN'S PEDICURE

50 minutes - CHF 150

Callus, shape, soak, cuticle work and massage. Either a buffed or topcoat finish.

GLOW AND GO GENTLEMAN'S EXPRESS FACIAL 30

minutes - CHF 150

Revitalize your skin with the Glow and Go Gentleman's Express Facial for refreshed and energized skin.

LA VALLÉE'S GENTLEMEN'S SIGNATURE EXPERIENCE 105 minutes - CHF 420

The La Vallée's Gentlemen's Signature Experience features our Glow and Go Gentlemen's Express Facial, a manicure and pedicure, along with nose and ear waxing.

BACK REVIVE

45 minutes - CHF 180

Experience the ultimate in relaxation and skin rejuvenation with Back Revive, our specialised bacial treatment for men. This comprehensive service cleanses, exfoliates and nourishes the back, addressing issues like acne and dry skin while promoting a smoother, healthier complexion. It will leave your skin feeling and looking refreshed and rejuvenated.



DELUXE BEAUTY PACKAGES

Immerse yourself in luxury with our Deluxe Beauty Packages.



READY FOR GLOW AND GLAM

150 minutes

Embrace your beauty with our transformative and rejuvenating Luxury Complete Hand Care Manicure and Luxury Complete Foot Care Pedicure, ensuring that your hands and feet are not only nourished but exude elegance and a radiant glow.

ULTIMATE GLAM EXPERIENCE

180 minutes

Experience the epitome of beauty indulgence with our Ultimate Glam Experience, designed just for you and your grace. Immerse yourself in the serenity of the Stellar Beauty Suite as you prepare for your special moment. Savor the luxury of champagne and canapés, adding an extra touch of sophistication to your pampering session. Our dedicated team ensures that your skin glows, and that make-up and nails are flawless, helping you radiate confidence and elegance, ready to shine like a star. After all, your ultimate beauty moment should be as unforgettable as the memories you will create.



LA VALLÉE SPA AT THE RITZ-CARLTON HOTEL DE LA PAIX, GENEVA: GUEST GUIDELINES

To enjoy your spa experience to the fullest potential, please familiarize yourself with the Spa Guidelines.

SPA OPERATING HOURS:

Tuesday to Sunday 11.00 - 21.00

RESERVATION

To make appointments for the spa, please dial +41 22 909 60 15 Hotel guests can reach the spa by dialing 60 15

AT TIME OF RESERVATION

Please inform the Receptionist of the following:

- Allergies or medical conditions including pregnancy
- If you have a request for a specific Spa Therapist
- If you are celebrating any special occasion

ARRIVAL TIME

Please arrive 10 minutes prior to your scheduled treatment. Arriving late will limit the time for your treatment, thus decreasing its effectiveness and your enjoyment. Your ritual will end on time, so the next guest is not delayed. The full value of your treatment will be charged.

WHILE VISITING THE SPA

PERSONAL BELONGINGS/VALUABLES

We cannot be responsible for any personal items and/or valuables brought into the spa. Please leave your valuables at home or in your room safe.

AGE REQUIREMENTS

Our Spa offers a wide range of treatments, however we do ask that our age restrictions are observed. Massage and body treatments are only available for guests aged 18 and over, whilst guests aged 16+ are welcome to experience our facial menu. For guests aged below 16, we are happy to offer our range of manicure and pedicure services. Please note that parental supervision is required for guests aged below 18.

FOOD AND BEVERAGE

Guests are prohibited from bringing any outside food or alcohol into the spa. A guest appearing intoxicated will be denied access to the spa.

CANCELLATION POLICY

If you need to reschedule or cancel any spa appointments, please notify us eight hours in advance. Missed appointments or cancellations without proper notice are subject to a fifty percent charge for the reserved service.

USE OF ELECTRONIC DEVICES

To protect the privacy of our guests and to preserve the guest experience, use of cell phones, electronic devices and cameras are prohibited in the spa. Cell phones and electronic devices must be turned off.

TREATMENT RECOMMENDATIONS

Shaving is not recommended prior to body treatments or hair removal services. Shaving is recommended, but not necessary for men prior to a facial. Your spa experience is your time and you should delight in it to the fullest. If you experience discomfort due to room temperature, massage pressure, music volume or any other conditions, please notify your Spa Therapist immediately.

METHOD OF PAYMENT

We accept all major credit cards. You may also charge services to your hotel bill.





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