



THE RITZ-CARLTON

MACAU

NEWS

Contact: Gabriel Kwok

Director of Marketing Communications

Galaxy Macau™, Estrada da Baía da Nossa Senhora da Esperança, s/n, COTAI, Macau, China

Tel: (853) 8886 6268

Fax: (853) 8886 6290

Email: gabriel.kwok@ritzcarlton.com

The Ritz-Carlton, Macau Garners Triple Crowns in Forbes Travel Guide 2024

Awarded with three top designations for exceptional hospitality and craftsmanship

Macau, China – February 7, 2024 – The Forbes Travel Guide, one of the most trusted publications in global tourism, announced the 2024 winners of its prestigious Star Awards. Receiving three Five-Star designations for its hotel, spa and restaurant, The Ritz-Carlton, Macau is once again recognized for its world-class hospitality, outstanding craftsmanship and unwavering commitment to quality.

The Ritz-Carlton, Macau opened in the Galaxy Macau™ integrated resort in 2015. In the years that followed, it has garnered wide acclaim and established itself as a premier leisure destination in Macau. Being awarded a Five-Star rating for the eighth year in a row is a testament to its outstanding and consistent quality. The Forbes Travel Guide is also granting **The Ritz-Carlton Spa, Macau** with its own eighth consecutive Five-Star designation, in recognition of its premium natural products, personalized treatments and elegant environs. In addition, The Ritz-Carlton, Macau's illustrious Cantonese fine dining establishment **Lai Heen** obtained its fifth consecutive Five-Star title this year. Boasting a combination of culinary mastery, excellent service and refined environment, it represents the highest level of Chinese gastronomy and stands as one of Macau's most celebrated dining destinations.

Commenting on the latest accolades, Mr. Rauf Malik, Vice President of Operations at JW Marriott Hotel Macau and The Ritz-Carlton, Macau, said, "We are incredibly honored to have received another highly-coveted triple-crown distinction from the Forbes Travel Guide. The Ritz-Carlton, Macau provides a comprehensive range of luxury experiences to our guests everyday, and it is indeed a proud moment to have our consistent efforts recognized by the prestigious 2024 Star Awards. We could not have done it without our extraordinarily skilled and dedicated Ladies and Gentlemen, and we will continue to motivate ourselves to go further in our mission to elevate our standards and showcase exemplary hospitality with a personal touch."

Since its opening, The Ritz-Carlton, Macau has attained over 100 distinguished titles. These include One Michelin star (Lai Heen) and Luxury Hotel (The Ritz-Carlton, Macau) from the Michelin Guide Hong Kong Macau; the TTG China Travel Award for Best Luxury Hotel in Macau (The Ritz-Carlton, Macau); and the SpaChina Awards for Best Wellness Service of the Year, Most Novel Facial Treatment of the Year, Most Attractive Spa Treatment of the Year and Best Hotel Spa of the Year (The Ritz-Carlton Spa, Macau). In addition, Lai Heen has been featured in numerous "Best Of" lists, including Hong Kong Tatler's Top 20 Best Restaurants Hong Kong & Macau and South China Morning Post's 100 Top Tables.



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Photo cutlines:



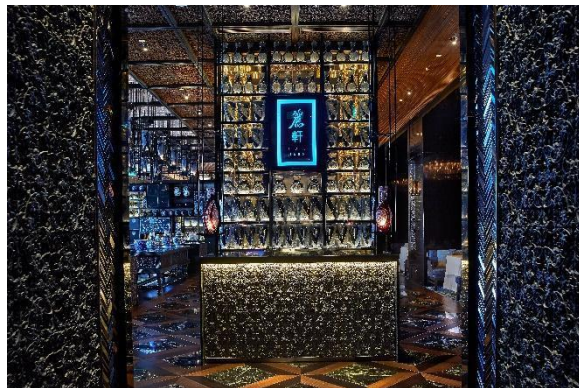
The Ritz-Carlton, Macau awarded a Five-Star rating in Forbes Travel Guide 2024



This year marks The Ritz-Carlton, Macau's eighth consecutive Five-Star designation from the Forbes Travel Guide



The Ritz-Carlton Spa, Macau is awarded another Five-Star rating in recognition of its premium natural products, personalized treatments, and elegant and luxurious environs.



The illustrious Cantonesse fine dining establishment Lai Heen obtained its fifth consecutive Five-Star title in the 2024 Star Awards.



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About The Ritz-Carlton, Macau

The Ritz-Carlton, Macau, offers the impeccable levels of service for which the brand is famous around the world. Set within the top floors of one of the world's most spectacular entertainment and leisure destinations – Galaxy Macau™, the hotel is an all-suite hotel by The Ritz-Carlton, featuring over 230 suites, including the stylish The Ritz-Carlton Sky Villa, which overlooks inspiring views of Cotai Macau.

About The Ritz-Carlton Hotel Company, LLC

The Ritz-Carlton Hotel Company, LLC currently operates more than 100 hotels in 34 countries and territories. For more information or reservations, visit the company website at www.ritzcarlton.com and to join the live conversation, use #RCMemories and follow along on [Facebook](#), [Twitter](#), and [Instagram](#). The Ritz-Carlton Hotel Company, LLC is a wholly-owned subsidiary of Marriott International, Inc. (NASDAQ:MAR). The Ritz-Carlton is proud to participate in Marriott Bonvoy®, the global travel program from Marriott International. The program offers members an extraordinary portfolio of global brands, exclusive experiences on [Marriott Bonvoy Moments](#) and unparalleled benefits, including complimentary nights and Elite status recognition. To enroll for free or for more information about the program, visit marriottbonvoy.com.

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