



THE RITZ-CARLTON

MACAU

NEWS

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The Ritz-Carlton, Macau Awarded Top Designations in Forbes Travel Guide 2023

Achieving triple Five-Star ratings for excellence in service and facilities

Macau, China – February 16, 2023 – The Forbes Travel Guide, one of the most prestigious global travel authorities, has announced the winners for its 2023 Star Awards, crowning The Ritz-Carlton, Macau with three Five-Star designations for its hotel, spa and restaurant. The top ratings are testament to the world-class hospitality, outstanding craftsmanship and unwavering commitment to quality that has made The Ritz-Carlton, Macau synonymous to luxury travel.

Since its grand opening in the Galaxy Macau™ integrated resort in 2015, **The Ritz-Carlton, Macau** has garnered multitudes of accolades from guests and industry experts alike, and this year marks its seventh consecutive Five-Star designation from the Forbes Travel Guide. Meanwhile, celebrated for its premium natural products, personalized treatments, and elegant atmosphere that exudes an understated luxury, **The Ritz-Carlton Spa, Macau** is also awarded another Five-Star rating for the seventh year in a row. In addition, the internationally renowned Cantonese restaurant **Lai Heen** is once again named a Five-Star establishment in the 2023 Star Awards. With its unique brand of culinary mastery, extraordinary service and environment, it represents the highest level of Chinese fine dining and stands as one of Macau’s must-go gastronomic destinations.

Commenting on the new laurels, Mr. Rauf Malik, Vice President of Operations at JW Marriott Hotel Macau and The Ritz-Carlton, Macau said, “It is a tremendous honor to once again receive 15 stars from the Forbes Travel Guide—one of the most trusted voices in global tourism—in its 2023 Star Awards. The three highly-coveted titles are a remarkable recognition of the comprehensive and consistent provision of luxury experiences that guests can expect here at The Ritz-Carlton, Macau. With another triple-crown distinction under our belt, we are more motivated than ever to showcase exceptional hospitality with a personal touch through our impeccable facilities, amenities and services. We want to express our gratitude to our Ladies and Gentlemen, it is their dedication and meticulous attention to detail that has made it all possible.”

Since its opening, The Ritz-Carlton, Macau has attained over 100 distinguished titles. These include One Michelin star (Lai Heen) and Luxury Hotel (The Ritz-Carlton, Macau) from the Michelin Guide Hong Kong Macau; the TTG China Travel Award for Best Luxury Hotel in Macau (The Ritz-Carlton, Macau); and the SpaChina Awards for Best Wellness Service of the Year, Most Novel Facial Treatment of the Year, Most Attractive Spa Treatment of the Year and Best Hotel Spa of the Year (The Ritz-Carlton Spa, Macau). In addition, Lai Heen has been featured in numerous “Best Of” lists, including Hong Kong Tatler’s Top 20 Best Restaurants Hong Kong & Macau and South China Morning Post’s 100 Top Tables.

Photo cutlines:



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About The Ritz-Carlton, Macau

The Ritz-Carlton, Macau, offers the impeccable levels of service for which the brand is famous around the world. Set within the top floors of one of the world’s most spectacular entertainment and leisure destinations – Galaxy Macau™, the hotel is an all-suite hotel by The Ritz-Carlton, featuring over 230 suites, including the stylish The Ritz-Carlton Sky Villa, which overlooks inspiring views of Cotai Macau.

About The Ritz-Carlton Hotel Company, LLC

The Ritz-Carlton Hotel Company, LLC currently operates more than 100 hotels in 34 countries and territories. For more information or reservations, visit the company website at www.ritzcarlton.com and to join the live conversation, use #RCMemories and follow along on [Facebook](#), [Twitter](#), and [Instagram](#). The Ritz-Carlton Hotel Company, LLC is a wholly-owned subsidiary of Marriott International, Inc. (NASDAQ:MAR). The Ritz-Carlton is proud to participate in Marriott Bonvoy®, the global travel program from Marriott International. The program offers members an extraordinary portfolio of global brands, exclusive experiences on [Marriott Bonvoy Moments](#) and unparalleled benefits, including complimentary nights and Elite status recognition. To enroll for free or for more information about the program, visit marriottbonvoy.com.

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